

FOREST GLEN UTILITY COMPANY
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December 5, 2017

Forest Glen Customers,

Friendly reminders for this holiday season and the coming of the New Year.

-Annual Back Flow Preventer Testing

The testing of each backflow preventer annually is a requirement from TCEQ, which is a State regulatory Agency. The reasoning behind this is to prevent any potential contamination from flowing back through your fresh water lines.

The requirement to test your back flow preventer annually is found in the Declarations and Covenants for the Potranco Ranch Subdivision, specifically in section 2.25, which was amended in the Fifth Amendment.

The cut off date for the back flow preventer testing will be December 1st, 2017. Meaning that if your backflow preventer was inspected after November 30th, 2017 AND we receive your inspection paperwork by Friday, January 19th, 2018, then your back flow preventer test is in good standing and will not need to have a new inspection until January of 2019.

If you feel that the \$50 price for the inspection is too high, (plus the cost of any repairs your preventer may need), you are welcome to hire your own **qualified inspector** (there is a specific license) to inspect the back flow preventer between now and January 19th, 2018. (Forest Glen awarded this contract to the lowest bidder out of 4 bidders; the next nearest was \$65 plus travel)

-Holiday Grease And Cooking Oils

Tis the season for cooking delicious meals and we ask that homeowners please dispose of their grease and oils properly. These items are not meant to be washed down the drains, when they end up at the treatment facility they smother the bacteria of oxygen preventing the system from operating as it should. We would also like to take this opportunity to remind homeowners to please not flush, or wash down your drains, any material that is not meant to be flushed. We have provided a small list below. When in doubt to whether it can get flushed, just throw it away. Forest Glen continues to experience problems such as jammed pumps and bacterial die offs due to these items being flushed. If these issues continue to happen, the whole community may begin to be affected and possibly experience problems.

DO NOT FLUSH LIST

- Wet Wipes (There is NOT a flushable type of wet wipe)
 - Sanitary Napkins and Tampons (these are NOT meant to be flushed)
 - Diapers
 - Clothing
 - Grease or Oils
 - Plastic Items (Such as toys or plastic feminine hygiene products)
- **Please make sure your younger children are not flushing anything they should not be****

We appreciate your continued help in making our community a great place to live.